

## Case study: Life Policy Integration for Major Insurer

Equiniti Hazell Carr recently assisted a large insurer integrate a book of life policies into its existing operations, with involvement in all key stages of the migration, including:

- New system specification
- Data cleansing pre-migration
- New system testing pre-migration
- Migration of data onto the new system
- Post-migration system testing
- Troubleshooting and rectification of issues and problems

This work was performed on a variety of sites, with Equiniti Hazell Carr consultants working on “both sides” of the migration. The consultants Equiniti Hazell Carr deployed to this project included both experienced actuarial students with good product knowledge and systems skills, as well as individuals from a technical administration and compliance background.

Equiniti Hazell Carr is also working with the insurer to introduce greater automation, streamline production and ultimately improve operational efficiency over the long-term.